KENNEL RUN ORDERING PROCESS

Let Us Help You!

You will be assigned a Midwest Equipment Rep in addition to your Midwest outside Rep. This rep can always be reached at equipment@midwestvet.net or 1-800-362-9226.

Many of these items are not just standard off the shelf items. While all of these items are made to standard design parameters, they still need to be customized to your clinic specific requirements.

Steps to getting the right kennel runs for your needs:

1. Prepare a sketch or drawing of your new or existing Kennel Run area
   - Room size
   - Locations of windows, doors, and floor drains
   - Use of space (Grooming, boarding, recovery)
   - Number of kennels needed
   - Kennel sizes (deep and wide)
   - Floor surface

2. Chose your options
   - Gate Type and height
   - Food dispensing
   - Transfer doors
   - Panel type and height
   - Floor or no floor
   - Raised +/- grates

3. Get a Quote
   - Send above details to your Midwest Rep and your Midwest Equipment Rep
   - Midwest will work with the manufacturer to get a quote based on the items you listed
   - Quotes will be returned to you for approval

4. Approve your Drawings – Critical Step Please Proof carefully
   - Following approved quote, the manufacturer will prepare drawings for approval
   - Drawings will reflect:
     - Your options
     - Installation
     - Sizes and space requirements
     - Hardware requirements
   - Kennels will be manufactured per these drawings
   - Shipping Lead time begins once these drawings and signed and returned

5. Delivery Expectations
   - Lead time is determined on an individual basis
   - Allow ample time for delivery – Typical lead time is 10 weeks after sign-off
   - Once your order is complete you must be able to receive it, manufactures will not promise to hold the order
   - All orders are shipped by truck line
   - Items will usually be on pallets that can be moved by forklift or off loaded by hand
   - Unless arrangements are made, it is the clinics responsibility to unload the truck and bring onto the clinic
     - Extra labor can be arranged if needed

6. Communication
   - It is always important to stay in touch with your Outside Sales and Equipment Rep during this entire process