Dentalaire DTX Digital Dental Imaging System Sensor Replacement Program

At Dentalaire we strive to meet the demands of our customers. Therefore we offer a sensor replacement program like no other manufacturer. If your existing sensor is not covered by warranty, we offer a NEW replacement sensor at a discounted price. This Sensor Replacement Program has no expiration date! Dentalaire Products provides a 3-year warranty on your new sensor purchased with your Dentalaire DTX Digital Dental Imaging System. If your sensor malfunctions due to manufacturers’ workmanship during the 3-year warranty period, we will replace it under our standard warranty replacement process.

No upfront costs: Never an initial charge for program. Why pay for a program you may never use?

Sensor Replacement: Sensor is latest model, (not refurbished) with new warranty. Other manufacturer’s may offer a refurbished / repaired sensor as a replacement

No expiration date: Available to any clinic that currently owns a Dentalaire Digital Dental Imaging system, no matter what the purchase date. Other programs may have a limited coverage period for discounted replacement sensors.

Discounted price: Replacement cost is discounted from suggested retail with trade in. The replacement cost from others may increase with time. Your cost: Size 1 $3100.00, Size 2 $3900.00

What is covered under manufacturer warranty?
Workmanship or failure due to workmanship of the manufacturer

What is covered under Sensor Replacement Program?
Everything! Accidental damage to sensor, sensor casing or cable. Unusual wear and tear, improper cleaning or disinfecting of the sensor, cable or cable connector.

Is the replacement sensor new?
Yes, it is our latest model

Is the replacement sensor warranted?
Yes, it carries a new full 3-year warranty

How will the replacement sensor be sent?
Upon collection of payment, we will ship per your specifications. Orders received after 3:00PM EST will be shipped the following day.

Must the damaged sensor be returned?
Yes, if we do not receive your existing sensor, you will be charged for the full amount of the sensor

To replace your non warranted sensor, please telephone us at 800-866-6881. We will help you troubleshoot your Dentalaire Digital Dental Imaging system. Many times we can restore operation via Internet support.

- Should a replacement sensor be necessary, we will process your order, collect payment including shipping and taxes where applicable. We will ship per your specifications. (Orders received after 3:00 PM EST will ship the following day).
- Please schedule an appointment with our technical specialists to install your new sensor.

800-866-6881

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Unmatched Support of ALL Dentalaire Products

At Dentalaire we feel that support and service are important components to a successful product. We offer UNLIMITED phone and web based support for ALL Dentalaire products, no matter when you purchased them. There is never a charge for this service!

Technical Support Includes:
- All Dentalaire equipment and supplies
- Software maintenance and training
- Digital x-ray sensor & hardware support
- LogMeIn+Rescue: Dentalaire uses LogMeIn+Rescue to assist clients with technical support. LogMeIn+Rescue gives us the ability to directly access a client’s computer through the internet. It’s almost like we are standing on site to help in an instant.

Additional Services available through Dentalaire Products (additional charges apply):
- Cloud based storage of digital dental images
- Installation of X-Ray generator, wall mounted or mobile
- On site dental radiology positioning training by a technician specializing in veterinary dentistry

Contact Dentalaire @ 800-866-6881